

Job title

Date: 09.03.2010
Position: Technical Service Representative
Department: BaySystems Hellas
Location: Athens

Company Profile

Bayer is a global enterprise with core competencies in the fields of health care, nutrition and high-tech materials. The company's products and services are designed to benefit people and improve their quality of life. At the same time Bayer creates value through innovation, growth and improved earning power. The Group is committed to the principles of sustainable development and acknowledges and accepts its role as a socially and ethically responsible "corporate citizen". Economy, ecology and social responsibility are corporate policy objectives of equal rank. In fiscal 2008, Bayer employed 108,600 people and had sales of around €33 billion. Capital expenditures amounted to €1.9 billion, the R&D budget to €2.6 billion. More information is available on the Internet at www.bayer.com

Job Description

The position reports to the Technical Manager.

70% Customer technical support (Greece, Cyprus, Serbia, FYRoM, Romania and Bulgaria)
30% Project management

- Supports customers in resolution of complaints and technical issues
- Develops plans, coordinates and conducts trials at BaySystems customers in cooperation with technical manager, marketing managers and customers
- Serves as communication link between customers and sales force to assure responsiveness
- Coordinates broadening projects suggesting alternative new products, new applications and new technologies in potential new customers
- Supports all the above in cooperation with sales force and project leaders in Germany

Candidate's Profile

- TEI degree in Engineering, Mechanics or Chemistry
- 3 to 5 years experience in technical support or production
- Experience in polyurethanes would be considered as an advantage
- Excellent computer skills (MS Office)
- Fluency in English (written/ oral)
- German knowledge would be appreciated
- Flexible to travel 50% of the time (in Bulgaria, Romania, Serbia, FYRoM, Cyprus and Greece)
- Flexible for a 5 months training program abroad
- Very good organizational, communication and interpersonal skills

Please send your CV in English language!

Contact Address

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All information will be handled strictly confidentially!